



STUDENT HANDBOOK

Registrar Office

RECTOR'S MESSAGE



These evolving times are all about a holistic, digital, and global outlook while making ethics and character the bedrock for sustainability. Whether you are a student gearing up for the gig economy, a socially conscious start-up, or a corporate giant, all feed into one global system enabled by technology and continuous learning. At KSBL, we are geared to become an agile ecosystem set to forge lifelong partnerships with all our stakeholders and create global impact, all for the benefit of current and future generations.

Welcome to KSBL.

Mubashar Hameed

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1. SCOPE

This Student Handbook introduces you to the procedures and codes of conduct for students at KSBL. This Student Handbook is here to help you, so keep it safe, refer to it, and let it guide you throughout the program that you are enrolled in. This document is updated periodically, so be sure to check it from time to time.

2. OUR VISION & MISSION

Vision

To develop purpose-driven leaders who can make meaningful contribution to society through contemporary knowledge and ethical decision making.

Mission

A self-sustained institution engaged in innovative business education and life-long learning, developing knowledgeable leaders of character, good manners, and tenacity.

3. THE PROGRAMS

At KSBL, we offer the following degree programs:

1. Master of Business Administration (MBA)
2. Executive Master of Business Administration (EMBA)
3. MS Business Analytics (MSBA)
4. BS in Management, Entrepreneurship, and Business Administration (BS MEBA)
5. BS in Information Technology & Systems (BS IT&S)

MASTER OF BUSINESS ADMINISTRATION

MBA, our flagship program, prepares students and professionals to adapt, challenge themselves and shape their future. The program enhances management and leadership skills for a dynamic global environment driven by innovation. KSBL MBA connects students to C-suite executives and accomplished practitioners while they learn from leading faculty. This industry-focused, case-based pedagogy gives lifelong perspectives on how organizations can convert challenges into opportunities

With flexibility of class schedules, our MBA program provides a stimulating and transformational educational experience to students and professionals with diverse backgrounds. The Program is based on cutting-edge teaching methodologies and a hands-on approach to learning. All this has

led to our MBA graduates going places with a multitude of career possibilities, be it in big corporations, local businesses or the gig economy.

The program is 30 credit hours for students with 16-year business education and 60 credit hours for others. Specializations are offered in FINTECH, Digital Marketing, Talent Management, Supply Chain, and Information Management.

EXECUTIVE MASTER OF BUSINESS ADMINISTRATION

Executive MBA (EMBA) at KSBL is an opportunity for experienced professionals and entrepreneurs to prepare for future leadership roles. KSBL EMBA is designed to enhance functional expertise, sound management capabilities, and decision-making skills. Our program allows professionals to acquire advanced business education while pursuing their careers. Having innovation and futurism at its core, the program enables you to perform optimally and lead cross-cultural and interdepartmental teams.

KSBL EMBA program is designed for professionals and entrepreneurs having more than five (5) years of experience. The program offers a stimulating learning environment where experienced professionals with diverse backgrounds exchange ideas and solve complex problems of a fast-changing world. Among others, KSBL EMBA program is distinct because of its simulation-based pedagogy, unique networking opportunities and interactions with C-suite executives.

The program is 30 credit hours for students with 16-year business education and 60 credit hours for others. Specializations are offered in FINTECH, Digital Marketing, Talent Management, Supply Chain, and Information Management.

MS BUSINESS ANALYTICS

MS in Business Analytics at KSBL takes a skills-based approach to business analytics with technology and innovation at its core. With the evolution of new data sources stemming from digitization, the markets require a skill set with in-depth understanding and dynamism that is not as prevalent. Our program thus aims to coach managers, and leaders turn data into in-depth insights for optimal decision making for their businesses to operate in this new environment. This program is designed also keeping in view the early movers in the field seeking to pursue, switch to, or advance their career with the data revolution of these times and the tremendous potential it offers. Our cutting-edge program, thus, aims to fulfill industry demand by offering a combination of technical tools, software, business education and hands-on real-world problem solving so the learning on analytics comes full circle.

BS IN MANAGEMENT, ENTREPRENEURSHIP, AND BUSINESS ADMINISTRATION

BS in Management, Entrepreneurship, and Business Administration (MEBA) is designed with two most important factors in view – your career and professional grooming. The 4-year program trains you holistically on the concepts of management and prepares you to launch your career in a global environment. And because of focus on ethics, sustainability, and technology, you can explore opportunities and trends in a more effective manner. The deep understanding of core business competencies and the creative pedagogy that instills critical thinking and a wider world view enables you to seamlessly blend into the workforce.

BS-MEBA gives you the comprehensive undergraduate training, so you develop an entrepreneurial mindset that is driven by the latest in management and business studies. After completing this program, you will see yourself involved with new ventures, seeking new opportunities – be it large organizations or start-ups in a rapidly evolving gig economy.

Specializations are offered in Marketing, Finance, and Human Resource Management.

BS IN INFORMATION TECHNOLOGY & SYSTEMS

BS IT&S offers 4-years rigorous training to develop technical expertise and mindset of delivering IT as a service so the organization and its employees can respond to changing business environments. Our BS degree in IT and Systems not only prepares students to understand the business problems behind software design, but it also equips them with the aptitude to develop innovative ways to manage data. The program will enable young minds to understand information systems holistically and how it incorporates the technology, people and processes involved with information.

CAPSTONE PROJECTS

Both graduate and undergraduate program students must complete a Capstone Project as a part of their degree program. Each student must form a group with his/her peers. Maximum group size is 4. Each group will be assigned a Project Advisor who will provide the necessary guidelines to the group members. The scope of the Capstone Project shall be determined under supervision of the Project Advisor.

Each project group shall develop a Project Proposal during the second last semester, which shall be reviewed and approved by the Project Advisor and Project Coordinator jointly (each Teaching Department has a declared Project Coordinator). All members of the project group must meet with the Project Advisor at least fortnightly.

At the culmination of the project, students will be required to submit a report which shall be an original work not plagiarized from any source. Please make sure that you follow the highest ethical research standards in your research.

ASSESSMENT SCHEME

Each course is graded out of 100 marks. This, normally, includes a mid-term assessment called mid-term examination and a terminal assessment called final examination. Both these assessments are held in dedicated weeks called examination weeks mentioned in the academic calendar. Schedule for all such examinations is announced by the Examination Department. Some courses replace the mid-term and/or final examinations with other assessments like presentation and projects etc. The course's teacher will inform you about the assessment scheme for each course.

Additionally, throughout the semester, assessment like assignments, quizzes, projects, presentations, simulations, management games, case discussions, class participation etc. are conducted. Each faculty member assigns individual assessment weight to each assessment in his/her course. Make sure that you know what each assessment is worth out of 100 marks.

GRADING SCHEME

Passing marks for each undergraduate course are forty percent and for each graduate course are fifty percent. All courses with less than ten students are graded on a fixed scale given below:

Grade	Grade Points	MASTERS % obtained	BACHELORS % obtained
A	4.00	80 and above	85 and above
A-	3.66	75 – 79	80 – 84
B+	3.33	70 – 74	75 – 79
B	3.00	65 – 69	69 – 74
B-	2.66	61 – 64	63 – 68
C+	2.33	57 – 60	57 – 62
C	2.00	53 – 56	52 – 56
C-	1.66	50 – 52	47 – 51
D+	1.30	N/A	44 – 46
D	1.00	N/A	40 – 43
F	0.00	Below 50	Below 40

For courses with ten or more students, relative grading is used. Mean score of a class is graded as B with grades aligned on either side within one, two, three, etc. standard deviations. All results of fixed or relative grading are finalized by a Grading Committee under the supervision of the Dean.

4. RESOURCES AT KSBL

INFORMATION RESOURCE CENTER

The KSBL Information Resource Center (IRC) has an extensive collection of books on a variety of topics including social sciences, accounting, management, finance, marketing, leadership etc. Access to journals, magazines, and newspapers is also available. Our qualified librarian will assist you in your learning needs. We encourage you to make full use of the IRC.

IRC is governed by the following rules:

1. Silence needs to be always maintained in the IRC.
2. Cell phones should be on silent mode.
3. Telephone calls should be received outside the IRC premises.
4. IRC materials should be used with care. Do not mark books in any way.
5. Bringing eatable items in the IRC is not allowed.
6. Do not hesitate to ask for help from the IRC's staff whenever required.
7. IRC privileges may be denied to persons who violate any of the rules.
8. No material shall be taken away from the IRC without prior permission of the IRC staff.
9. Books are strictly non-transferable.

COMPUTING FACILITIES

Today, technology is an essential tool for acquiring education and conducting research. Our Information Technology Services Department (ITSD) provides state-of-the-art hardware, infrastructure and software to ensure high quality content delivery and uninterrupted services to all users.

The following Information Technology Services are available on campus:

1. State-of-the-art audio and visual facilities along with a high-definition video conferencing setup in the Lecture Halls and the Auditorium.
2. Our campus is equipped with a "Hot Spot" that provides reliable, efficient and campus-wide Wi-Fi connectivity for academic requirements.
3. 100 Mbps uninterrupted and redundant internet bandwidth availability.

4. A web-enabled Learning Management System is accessible to every student and faculty for collaboration and resource sharing within campus or remotely.
5. Microsoft office 365 email system accessible throughout the campus or remotely.
6. Hybrid PABX system providing analogue extensions with provisioning of IP phones on need basis.
7. Security and access control.
8. Capability of on-campus video streaming, webcasting and podcasting services.
9. Online Microsoft office portal which is a part of Office 365 communication and collaboration system.

LEARNING MANAGEMENT SYSTEM

Colaraz is a global talent development and optimization platform; and exchange network – for students, employers, and universities. KSBL has implemented the Colaraz’s Learning Management System. You will experience a paperless environment where all your class transactions like assignment submission and examinations will be on the Colaraz LMS.

VIDEO CONFERENCING & SMART CLASSROOM SETUP

We have implemented the concept of smart classrooms and provide the latest tools and technology to faculty and students for a world class learning experience. One of our lecture halls, with a capacity of about 70 students, is capable of handling High-Definition Video Conferencing Calls from 3 sites simultaneously. Hence, three different sites and the campus location can all participate in a single lecture delivery session. The system is also integrated with an Internet Protocol (IP) streaming solution required for recording and streaming the lectures on-demand or real-time as per the lecture or seminar requirements. The entire video conferencing setup along with the audio-visual setup are integrated and controlled through a control panel available to the lecturer. Hence, the concept of a true smart classroom setup is achieved by providing lighting zone controls, microphones and speaker controls, presentation, and video conferencing controls. The system is also provided with a bypass option to ensure the control of individual objects in case of any emergency.

Besides this, every learning room is equipped with a white board, over-head projectors and projection screens, whereas document cameras, liquid crystal display (LCD) and light-emitting diode (LED), televisions (TVs) and audio-visual setup are provided in selected Lecture Halls, the Auditorium and Seminar rooms.

INTERNET SERVICES

High speed internet connectivity is available throughout the campus. The KSBL Campus is Wi-Fi enabled, which allows students to access reading materials anytime and anywhere on campus.

EMAIL SYSTEM, IT SERVICES, AND PRINTING ROOM

A Microsoft Office 365 Messaging and Collaboration system is available to students, faculty, staff and visiting faculty. Integrated with Microsoft Teams and group-chat feature provided 50 GB of email space and 1TB of OneDrive space. Students also have access to network printers, photocopier, and scanners.

CAFETERIA

The cafeteria offers you a wide variety of snacks to choose from at affordable rates. The Campus cafeteria is open from 9:00 AM to 10:00 PM every day. In addition to the cafeteria, you can also try out restaurants in the immediate vicinity of KSBL Campus.

Located in the city center, environs of the city campus have plenty of eateries located in the surrounding area of Bahadurabad, and Dohraji Colony which include outlets of prominent food chains like Student Biryani, KFC, Pizza Hut, and others. Visit these restaurants when you need to take a break from studies. Enjoy!

MEDICAL EMERGENCIES

The Campus has a first aid box for its students to handle minor ailments. However, in case of an emergency medical treatment, the student can be taken to the following hospitals in the vicinity:

1. Aga Khan University Hospital ((021) 111-911-911)
2. Liaquat National Hospital ((021) 111 456 456)

Both the hospitals are adjacent to the Campus.

FITNESS CENTER

Students have access to a modern fitness center during all working days from 8:00 AM to 6:00 PM.

5.FINANCIAL ASSISTANCE PHILOSOPHY

KSBL practices a need-blind MBA admission policy. All applicants are strongly encouraged to apply regardless of their financial status. The assessment and acceptance process at KSBL is based on an applicant's academic performance, professional experience, references, integrity and values and potential, and NOT on their ability to fund their MBA.

FINANCIAL AID POLICY

KSBL believes in nurturing the talented youth of Pakistan. We have adopted a "need-blind" admissions policy, which means that every application for admission is evaluated only based on academic merit and personal abilities without looking at the applicant's financial status and ability to pay.

Once admission is offered, the Financial Aid Office at KSBL will then review the applicant's financial status and structure a financial assistance package suitable to the applicant's requirements. This assistance may consist of interest-free loans, scholarships, and work-study programs, teaching and research assistantship, among others.

Students must apply for financial assistance if he/she wishes to benefit from it. A Financial Assistance Committee will ascertain the need of the students based on household income, number of dependents of the principal income earners, monthly expenses and others. Students benefitting from any financial assistance at KSBL must maintain a CGPA of 3.0 in case of graduate programs and 2.5 in case of undergraduate programs.

6. GUIDELINE TO RULES & REGULATIONS

ADMISSION STATUS

All admissions are provisional unless students have submitted all the required documents and KSBL has verified those documents. All students whose admissions have been confirmed will be notified.

ADMISSION DEFERMENT

A student who has secured admission at KSBL can defer his/her joining for one semester/year after paying the admission fee and the security deposit and submitting the complete documents required for admission. Duration of the Academic Program for such students shall start once they join the program.

MIGRATION / TRANSFER OF CREDITS

Migration of the students from other HEIs to KSBL in all kinds of Academic Programs shall be on the following grounds:

1. Student is coming from a program offered by an HEC recognized Higher Education Institution.
2. Student has not finished the degree that he/she is request the transfer of credit from.
3. The CGPA of the student in the degree was at least 2.50.

Transfer of credits is made on a case-to-case basis by the Admissions Committee.

REGISTRATION

Each student must register in courses that he/she wishes to study before the start of each semester. Admissions Department automatically registers all new admissions to the first semester courses. However, you must register for all courses once the first semester is over. Registration is done by submitting a form to the Student Services Department and on payment of the prescribed fee.

Students must register in a minimum number of courses in a semester to remain a bona fide student of KSBL. Similarly, there is a maximum limit to the number of courses a student may register in a semester. The table below will provide further guidance:

Degree	Minimum Credit Hours to be Registered	Maximum Credit Hours to be Registered
BS	12	18
MBA (30 Cr. Hrs)	09	12
MBA (60 Cr. Hrs)	09	15
MS	09	12

Students of the last two semester may request registration in additional credit hours if (1) their CGPA is 3.5 and (2) they need the additional courses to graduate on time.

Students may add a course or drop from it within the first two weeks of a semester. Any course dropped within two weeks does not appear on the transcript. After the second week, a student may choose to withdraw from a course. Withdrawal means that you do not wish to attempt the course and wish that it does not count in your CGPA calculation. A student may withdraw from a course till the end of the seventh week of classes. Courses cannot be withdrawn once the eight week begins.

REPEATING COURSES

A student must repeat a course if he/she has failed in the previous attempt. Moreover, a student may choose to repeat a course to improve grade. Any course in which a student has scored C (undergraduate program) or C+ grade (graduate program) or below may be repeated. Undergraduate students may repeat up to five already passed courses. Similarly, graduate students may repeat up to three already passed courses. All such attempts will be recorded in the transcript but the attempt with the highest grade will be used for CGPA calculation.

FREEZING A SEMESTER

If a student needs to take a break from the program for personal or professional reasons, he/she student may “freeze” a semester by submitting a written application to the Student Services Department. Such applications may be submitted till the end of the seventh week but no later. If application is submitted before the commencement of a semester, the student will not be required to submit any fee. However, if such an application is submitted after a semester has started but before the beginning of the third week, the fee due/paid will be adjusted against the following semester. No fee will be adjusted if the semester is frozen after two weeks of the commencement of the semester.

Students may freeze more than one semester but shall be mindful of the maximum degree duration allowed.

MAXIMUM DEGREE DURATION

All undergraduate degrees (BS MEBA and BS IT&S) must be completed in six years of the commencement of first semester. All graduate degrees (MBA, EMBA, and MSBA) must be completed in three years of the start of the first semester.

UNREGISTERED STUDENTS

Enrollment of students who neither register themselves in a semester nor apply for freezing a semester will be considered as suspended. Such students shall apply for removal of enrollment suspension to the Dean in writing before resuming the program.

ATTENDANCE

The students’ academic success, achievements and class attendance are closely intertwined. Therefore, students are required to attend all classes. Attendance is marked at the start of each session. Students must maintain 75% attendance to be eligible for being considered for passing the course. The absence allowance is to accommodate illnesses, personal engagements, travel etc.

INTERNSHIP

A non-credit Internship of 06 weeks minimum shall be mandatory for all BS and some of the MBA programs on completion of at least the 6th and 2nd semester, respectively. Degree shall not be awarded unless the Internship is completed in the manner provided under the KSBL Career Services Manual.

EXAMINATION GUIDELINES

The Examinations Department would announce the schedules for mid-term and final assessments. The final examinations are an integral part of the degree program and are held at the end of each semester. Depending upon the course requirement and structure, there may be an alternative final exam (e.g., take home examination, term project, lab exam) or any other assessment method specified by the instructor in the course outline.

The course instructor determines the duration for each exam. Students are required to comply with all the instructions announced by the invigilator or instructor before the start of the exam. Any violation of the instructions issued by the instructor or invigilation staff will be reported immediately, which may result in the cancellation of the student(s) exam and disciplinary action might be taken against those who are found in violation of the instructions.

General examination guidelines are as follows:

1. Students should only bring permissible items as specified by the course instructor.
2. Students should arrive at least 15 minutes early to the designated examination room/auditorium.
3. All examinations are conducted on laptop computers. Every student is expected to bring a laptop for the mid-term and final examination unless otherwise intimated.
4. There is zero tolerance towards the use of unfair means and all cases are presented in front of the Academic Integrity Committee.
5. The Academic Integrity Committee is authorized to impose penalties on the guilty students after investigation and may recommend penalties including but not limited to awarding zero in the assessment, awarding zero in the course, awarding zero in all courses in a semester, suspension, and/or rustication.
6. In case of open book/Internet examinations, students are required to ensure that they use the allowed material in true spirit and refrain from misuse like copy-pasting etc.
7. Students must mark their attendance on the provided attendance sheet.
8. Examinations Department releases examination instructions before each examination. Make sure to read and understand them before you appear in any examination.

Indiscipline in examinations may include the following:

1. Committing impersonation in the examination/assessment.
2. Putting your name or student number on another person's examination/assessment.
3. Presenting/submitting fictitiously, forged, fake, or plagiarized documents connected with the examination/assessment, including submission of academic work for assessment for which academic credit has already been earned.
4. Copying during examination/assessment from other candidates, any paper, book, notes, unauthorized electronic resource.

5. Possessing any kind of material, which may be helpful to him/her in the examination/assessment.
6. Possessing any kind of electronic device which may be helpful in the examination/assessment.
7. Using resources beyond those authorized by the instructor in writing papers and reports, etc.
8. Doing anything that is immoral, illegal, or against KSBL rules and regulations in connection with the examination/assessment and which may be helpful to him/her in the examination/assessment.
9. Refusing to obey the instructions of the invigilator(s) in the examination hall.
10. Misbehaving or creating any disturbance in the examination hall.
11. Collaborating with another student or students in a piece of assessed work without the consent of the instructor.
12. Using abusive or obscene language on the answer script.
13. Possessing any kind of weapon in or around the examination/assessment center.
14. Offering financial or other inducements(s) to any staff or faculty member of the Institute to gain an unfair advantage in the examination/assessment.

All cases of indiscipline in examination are not tolerated and strongly penalized.

MISSED EXAMINATIONS

Examinations dates are shared in the academic calendar released each academic year. Students are advised to plan their personal events accordingly and make sure that they appear in the examinations. In case of genuine issues like illness precluding appearance in the examination, official engagement for working students, or family bereavement; a request for make-up examination may be made to the Examinations Department. Students will be required to submit all necessary evidence to support their case.

Each request for a make-up examination is individually assessed by the Dean. Only those students whose requests for make-up examination have been approved will be allowed to appear in a make-up examination.

MINIMUM CGPA REQUIRED TO GRADUATE

Graduate Programs (for MBA, EMBA & MS)	2.50
Undergraduate Programs (for BA MEBA and BS IT&S)	2.00

UNDESIRE CONDUCT

Students are required to adhere to the highest moral and ethical values. They are expected to behave as law abiding citizens who exhibit positivity and a can-do attitude. They are expected to follow all Pakistan's law, KSBL policies, and universally accepted standards of good conduct.

The following behaviors are deemed as undesirable and are prohibited:

1. **Sexual harassment:** It includes engaging in or threatening to engage in any other non-consensual conduct of a sexual nature concerning another member of the KSBL. It also includes indecent and obscene gestures or mocking behaviors.
2. **Stalking:** A course of conduct involving more than one instance of unwanted attention, physical or verbal contact, or any other course of conduct directed at an individual that could be reasonably regarded as likely to alarm that individual or place them in fear of harm or injury, including physical, emotional, or psychological harm. Social media stalking is also included in this.
3. **Bullying & Threatening Behavior:** It involves systematic, intentional behavior that threatens, intimidates, or is intended to threaten or intimidate others, abusive language, derogatory remarks, or insults, swearing, shouting or use of unsuitable language, written acts, which are hostile or offensive that target at an individual and create an intimidating or threatening environment or a risk of psychological or physical harm. Bullying or threatening on the social media is also included.
4. **Causing Physical Harm to a Person:** Includes any conduct that causes physical injury to another person's or health or safety including, but not limited to physical violence, assault, use of fireworks, gunpowder, dangerous chemicals, or explosive materials; and blocking or preventing the use of or access to fire exit doors and building hallways, etc.
5. **Disruptive Behavior:** Engaging in behavior that disrupts or interferes with the learning experience, including talking in class while the faculty member or other students are speaking, creating distractions or disturbances, reading unrelated materials, using cell phones or other electronic devices that disrupt the learning process. This includes both physical and online behaviors.
6. **Forming Gangs:** A gang may involve individuals with identifiable leadership that conspires and acts in concert, for criminal purposes. Involvement in gang-related activities may include displaying gang symbols, gang paraphernalia, colors, signs, or graffiti. This includes activities both in Campus and online.
7. **Rioting:** It involves engaging in, or inciting others to engage in, harmful or destructive behavior in the context of an assembly of persons disturbing the peace. Rioting includes, but is not limited to, such conduct as using or threatening violence to others, damaging

or destroying property, impeding or impairing fire or other emergency services, or refusing the direction of authorized personnel.

8. **Demonstrations:** It includes mass assemblies or demonstrations that disrupt the classroom experience, work environment, or others' movement. This includes social media unauthorized social media campaigns as well.
9. **Illegal or Unauthorized Use of Alcohol or Drugs:** It includes the unauthorized use, possession, manufacturing, or distribution of illicit drugs, controlled substances, narcotics, or alcoholic beverages or being under the unauthorized influence of the same on Campus.
10. **Possession of Weapons:** Students are not allowed to bring any weapon to the Campus.
11. **Damage to KSBL Property:** It includes intentionally defacing, destroying, damaging, or littering any property of the Institute or any property of an individual within the Institute premises.
12. **Unauthorized Access and Use of Facilities and Services:** includes, but is not limited to unauthorized access or entry to institute buildings, structures or facilities, information systems, or obtaining or providing it to another person the means of such unauthorized access; entering a place in the University that the student is not permitted to enter, and duplication or use of keys or access cards for any institute property.
13. **Unauthorized Use of Academic Material:** It involves selling, distributing, website posting, or publishing course lecture notes, handouts, readers, recordings, or other information provided by an instructor or using them for any commercial purpose without the express permission of the instructor.
14. **Refusal to Comply with Lawful Directions:** It involves the unwillingness of lawful directives of institute officials and agents, including security personnel. It also includes contravening a reasonable and lawful order of institute officials and agents, including security personnel.
15. **Attempts to Defraud:** It includes any activity intended to misrepresent any official document or identification used by the Institute or making a statement to the Institute that the student knows to be false, including the provision of a falsified including a medical or some other kind of certificate.
16. **Misrepresentation:** It includes representing or acting on behalf of the Institute or another individual when not authorized to do so.

Students found guilty of any of the above undesired and prohibited conducts will be subject to disciplinary inquiry which may result in severe punishments.

SOCIAL MEDIA CONDUCT

Students are required to adhere to the law of the land, KSBL policies, and generally accepted rules of decency in their social media conduct. Students are strongly advised to refrain from the following activities online:

1. Do not discuss your grievances regarding any matter at KSBL, your dislike or disagreement with a fellow KSBL student, faculty members or staff. Please discuss any grievance with KSBL with Student Services Department and resort to official channels of resolution. Resolves disagreements with faculty members, staff, or students in person without airing any complaints online.
2. Publicize any disagreement with KSBL policies on social media. Policies are made with the best of intentions. In case you have a disagreement or wish to suggest improvements, feel free to meet Student Services and Examinations Departments or Registrar's Office.
3. Unauthorized use of KSBL logo. KSBL logo shall not be used for any post/document unless officially authorized in writing.
4. Violate anyone privacy like posting about in-Campus issues or sharing personal information about any fellow student, faculty, or staff member online.
5. Share unauthorized photograph of a fellow student, faculty, or staff member without their permission.
6. Making fun of KSBL, its sponsors, employees, students, or anyone connected to KSBL. While humor is the best medicine, avoid its use on social media vis-à-vis KSBL. This includes posts, tweets, stories, cartoons, graphics, animations, videos etc.
7. Making unauthorized announcements on behalf of KSBL, faculty members, staff, or other students.

7. TEACHING METHODOLOGY

KSBL has a mixed pedagogy including case study method, interactive lectures, simulations, leadership and entrepreneurship projects and experiential learning. This mixed pedagogy approach will help students learn and deploy skills on their projects and will help them think and act like managers and leaders. This teaching methodology will also enable students to achieve a high level of competence in functional areas of business including finance, accounting, marketing, management, strategy, operations and others. Leadership and entrepreneurship projects are intended to be led by students to encourage a proactive and self-driven approach, and to start the process of team building and collaborative learning that will be present throughout the programs.

Experiential learning is a great opportunity for students to apply and practice their academic understanding, learning and classroom skills to the outside world. Students will get a chance to turn a class project into a real-life experience. Through this practical approach to learning, students will enrich classroom learning by bringing in their practical experience. Students will

gain confidence in their own abilities and discover innovative ways to overcome obstacles and challenges, which will not only help them to grow in their professional life, but also add value to the organization. The programs will enhance students' abilities to lead and manage organizations as well as their own businesses.

Programs require rigorous preparation for each class session. Hence, all students are required to read and prepare the recommended reading material before each class.

COURSE AND TEACHER EVALUATION

At KSBL, we believe that student feedback and suggestions are extremely vital for the improvement of the quality of courses and the programs. The performance of the course instructor and course is monitored through the feedback provided by students in the form of final evaluations. At the end of each term, students are required to submit evaluation forms.

CLASS SCHEDULE

Student Services Department will share a semester class schedule at the start of each semester. Unless inevitable, the classes are held as per schedule. Cancellation or rescheduling of any class is strongly discouraged but when this is done, all efforts are made to inform the students of such a change in advance to limit inconvenience.

CLASS DISCIPLINE

Students are expected to be at the best of their behavior in their classes. They are required to stay focused and remain fully engaged.

8. DEPARTMENTS YOU MAY FREQUENTLY CONNECT WITH

STUDENT SERVICES DEPARTMENT

The Student Services Department (SSD) is the first point of contact for all students and will serve as a hub for communication amongst students and all associated support offices. The SSD handles all academic activities of the students.



studentservices@ksbl.edu

CAREER SERVICES OFFICE

The Career Services Office (CSO) provides a diverse range of services to students and graduates as they undertake internships and job searches. These services include resume preparation, mock interviews, company presentations and interviews. The CSO also coordinates and organizes all

student and club extra-curricular activities. It is responsible for arranging events, guest speaker sessions, study tours, field trips and other events as deemed appropriate by KSBL.

REGISTRAR'S OFFICE

The Registrar's Office handles academic course registration and continues to extend support throughout the academic journey of a student. This office also handles matters relating to verifications of all academic documents with their relevant boards and universities. Additionally, issuance of grades, transcripts, degrees, student status letters (bona fide, character/no objection certificate, medium of instructions CGPA conversion, graduation letter and issuance of letters for student travel) and arranging the convocation are the responsibilities of this office.

EXAMINATIONS DEPARTMENT

Examination Department will be responsible for all mid-term and final examination schedules, seating plans, and the conduct of these examinations. It will also be announcing your semester results and is the contact point for all examination related issues.

FINANCIAL AID OFFICE

The Financial Aid Office compiles essential information from a student's financial aid application form, which is supported by an independent lifestyle and a physical survey of the applicant. The process of financial aid disbursement at KSBL is quite rigorous. The completed and verified information is put up to the Financial Aid Committee, which decides the financial aid package on a case-by-case basis.

FINANCE & ACCOUNTS DEPARTMENT

Your point of contact for all fee-payment related issues.